
MAJED ALJALAUD

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SUMMARY

Experienced Field Service Technician with five years in installing, maintaining, and repairing complex equipment. Skilled in diagnosing and resolving technical issues quickly, providing emergency support, and delivering effective client and team training. Adept at adhering to safety standards and thriving in high-pressure environments. Strong reporting and problem-solving abilities enhance performance and customer satisfaction.

WORK HISTORY

Field Services Specialist, 04/2024 - Current

SAMI Advanced Electronics - Riyadh, Saudi Arabia

- Coordinate and schedule maintenance activities, including preventive maintenance, repairs, and inspections, to minimize downtime and maximize operational efficiency.
- Manage and support daily operations for Blackhawk UH-60 (OFT) flight simulator.
- Applied thorough knowledge of engineering processes and principles to optimise plant activities and suggest alternative options.
- Completed report sheets of daily activity to track work progress.

Lead FS Technician, 01/2022 - 04/2024

SAMI Advanced Electronics - Riyadh, Saudi Arabia

- Lead team of technicians to ensure high-quality deliverables are made on time.
- Provided technical engineering support to the MRO department, ensuring accuracy and high quality standards across all tasks.
- Lead and train new technicians on simulator system.
- Maintain inventory accuracy by conducting regular cycle counts and reconciling discrepancies.
- Collaborate with team members and supervisors to optimize workflows, resolve issues, and meet productivity.

Electronics Technician, 07/2019 - 01/2022

SAMI Advanced Electronics - Riyadh, Saudi Arabia

- Perform routine inspections, calibration, and preventive maintenance.
 - Conducting troubleshooting and corrective maintenance activities on electronics devices.
 - Provide technical support for electronic equipment to end-users.
 - Follow safety protocols when working with electrical
 - Collaborate with engineers and technicians to develop and improve systems.
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EDUCATION

Bachelor: Electronics and Control System Engineering, 01/2021 - 02/2024

Riyadh College of Technology - Riyadh

Diploma: Industrial Electronics and Control, 12/2016 - 03/2019

Riyadh College of Technology - Riyadh

CERTIFICATIONS AND MEMBERSHIPS

OSHA | Occupational Safety and Health Administration.

SCE | Membership in Saudi Council of Engineers.

SKILLS

- Troubleshooting
 - Problem Solving
 - Safety Compliance
 - Time management
 - Technical Proficiency
 - Effective Communication
 - Flexibility and Adaptability
 - Installation and Operation
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LANGUAGES

- Arabic
- English