

Abdul azeez

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Summary

I serve as a Customer Service Executive at a private company in Saudi Arabia that specializes in the transportation of goods. With a background in hotel management, I have cultivated substantial expertise in customer service, ensuring effective communication and satisfaction for clients. My exceptional problem-solving abilities, commitment, and diligent work ethic render me a dependable professional in managing logistics and customer relations efficiently.

Experience

Bright integrated support service LTD

2024 current

- Professional driver transporting goods
- Handling details of goods and transportation
- Providing service on time
- Speaking Arabic to natives for better understanding

Waiting Staff Member

august 2022

Suvarna mahel – Rajasthan, India

- Mastered menu knowledge for personalized customer recommendations, ensuring superior service.
- Delivered exceptional customer experiences with a positive and attentive demeanor.
- Developed foundational skills in preparing a variety of cocktails and spritzs as a bartender and bar staff.
- Demonstrated basic knowledge of cocktail ingredients, proportions, and garnishes to provide personalized drink recommendations.
- Expedited payment processing for seamless transactions with cash, credit cards, and vouchers.
- Managed bar inventory effectively by conducting regular stock checks and proactive ordering.
- Addressed customer service enquires quickly and accurately.
- Maximised customer retention using exceptional communication, persuasion and relationship-building skills.

Skills

- Provide attentive and personalized customer service.
- Handle cash, credit card transactions.
- Collaborate effectively in team-oriented environments to achieve goals.
- Customer complaint handling
- Delivering good on time
- Communication
- Driving
- Hospitable

Education

MDSU Ajmer University, 2021

Hotel management

Diploma holder

High School : Science, 2021

S.K Greenwood - Rajasthan

studied English, physics, chemistry, and mathematics as part of the science stream.

Finished high school with a major in mathematics and a State Board score of 80.20%.

Languages

Hindi: First Language

English:

C1

Advanced

Hobbies and interests

- music
- Reading Books
- Football
- Cricket

Certifications

- Level 1 Food Safety