



# Mostafa Mohamed Taqy Mohamed

**Address :** Jeddah, Saudi Arabia (Valid Iqama)

**Nationality:** Egyptian

**Birth Date :** 25- 10 - 1996

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## Objective

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Seeking a challenging role as an **IT Support & Network Technician**, where I can leverage my expertise in **network administration, CCTV systems, and biometric attendance management** to enhance IT infrastructure and support business operations.

## Education

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- ✓ **Bachelor's Degree in History** – Faculty of Education, South Valley University | 2019

## Experience

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- **IT & CCTV Technician at Al Yamamah Water Projects Company, Jeddah, Saudi Arabia**
  - *from 15/ May /2024 - Until now*
  - ✓ Installed and maintained **CCTV security** systems across multiple locations.
  - ✓ Configured and troubleshoot **LAN/WAN networks** and IT infrastructure.
  - ✓ Provided desktop support, ensuring optimal performance of **IT systems**.
  - ✓ Managed **biometric fingerprint attendance systems**
  - ✓ Monitored and generated **attendance and leave reports** for HR and management.
- **Network & CCTV Technician Hilton Hotel, Luxor, Egypt**
  - *from 15/ March /2023 to 15/ March /2024*
  - ✓ Installed and configured **CCTV/IP** surveillance systems (Hikvision, Dahua).
  - ✓ Maintained network switches, routers, and structured cabling for smooth operations.
  - ✓ Assisted in **IT support** for employees, resolving system errors and connectivity issues
- **IT Support Technician & WE Telecom Company Luxor, Egypt**
  - *from 1 November 2021 to 1 March 2023*
  - ✓ Provided **technical support** for network connectivity, hardware, and software issues.
  - ✓ Diagnosed and resolved **customer complaints** related to internet and system failures.
  - ✓ Configured and maintained network infrastructure, including( routers and switches).

## Job Description

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- ✓ Network Administration (Routing & Switching)
- ✓ CCTV System Installation & Maintenance
- ✓ Technical Support for Windows
- ✓ Biometric Fingerprint Attendance System Management
- ✓ Troubleshooting Printers & Computer Issues
- ✓ Working with Network Devices (Routers & Switches)

## Certifications & Courses

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- ICDL
- CCTV – Surveillance & Security Systems Certification
- CompTIA A+ (*In Progress*)
- CCNA (*In Progress*)

## Language

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- ✓ **Arabic** : Mother Tongue
- ✓ **English** : very Good

## Personal Skills

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- *Ability to lead a team.*
- *Ability to make decisions.*
- *Ability to work under pressure.*
- *Ability to communicate effectively.*
- *Creative and innovative problem-solving ability.*
- *Continuous access to everything new in science.*
- *Improving the working environment*