

Sarah Alatawi

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Address: **Saudi Arabia**

Specialty: **Computer Science.**

Profile Summary

A highly motivated Computer Science graduate with a strong foundation in cybersecurity. Proven ability to develop innovative software solutions and work collaboratively in a team environment.

Experienced in providing technical support and ensuring smooth IT operations. Eager to apply

technical skills in challenging and dynamic work environments.

Graduation Project - Pet Management Application

- Developed a comprehensive pet management app that includes features for buying and selling pets.
- Managed pet supplies, including food, clothing, and toys.
- Integrated a feature to locate veterinary clinics and communicate directly with clinics.
- Implemented delivery service functionality for ease of pet owners.

Work experience

Healthcare center.

6 months

From [Oct/2023] to [Mar/2024]

- Complaint and Report Management: Handled patient complaints and responded effectively, contributing to service improvement.

directed them to the appropriate departments based

- Sick Leave Processing: Recorded and tracked employee sick leave accurately and efficiently.

-Volunteer IT Support – King Khalid Hospital

- Reception Area: Welcomed patients and directed them to the appropriate departments, facilitating smooth workflow.

- Chronic Disease and Maternal Clinics : Assisted with patient check-ins and supported doctors in managing daily clinic operations.

- Patient Triage: Assessed patients upon arrival and

Education.

- Bachelor of Computer Science, Tabuk University .2021

- Higher Diploma in Cyber Security, Tabuk University . 2023

Courses

- The international standard for occupational health & safety system ISO 45001(15 HRS)
- Health & safety According to NEBOS (25 HRS)
- Health & safety According to American OSHA (30 HRS)
- Building Security (3 HRS)
- Professional Ethics And Work Culture

Skills

- Proficient in programming languages: Python, Java, C++
- Familiar with web development, database management, and system architecture.
- Strong understanding of cybersecurity principles and practices.
- Ability to troubleshoot technical issues and provide IT support.
- Excellent communication and teamwork skills.
- Databases: MySQL, SQLite

Languages

- Arabic
- English