

**Mohamed Khairy Hassan Emam**

**Contact Information**

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**Objective:-**

Seeking for leading position, Oversees information systems planning, and function, including system design, programming, installations, Security , and operations. Provides the lead ship and strategic direction to the IT staff, aligning them with main business objectives /Scope.

**Profile:**

18 years of experience in the fields of :- Project Management-Computer Hardware- Computer Software- Database Administration & Designing –Network Administration & Designing- information Technology, Surveillance Cameras, Exchanges, Fire extinguishing systems, Audio systems, Attendance and departure systems, Access control devices, Servers and data rooms, Engineering drawings.

**Education & Qualification:-**

I am currently completing my master's thesis in software engineering, Faculty of Computing and Information, Cairo University  
Diploma in Software Engineering, specializing in Software Engineering, from the Institute of Statistics , September 2017, Faculty of Computing and Information, Cairo University  
Faculty of Computing and Information

.Gradation September 2005

Programming department 75% good

Graduation project on establishing a personnel affairs Program.

**Professional Certification and Training Courses:-**

- P m p
- CCNA Cisco
- CCNP (Cisco Certified Network Professional).
- MCITP Microsoft
- MCSA Microsoft

- Microsoft SQL server 2005 implementation and Maintenance (Database Administrator)
- Essentials of RHCT (Red Hat Certified Technician)
- Virtualization environment (V m VSphere /MS Hyper-V)
- Managing and maintaining a SAN storage Implementation (Storage Are Network)

**IT Projects & Achievements:-**

- Implement and manage ISA server 2004 as firewall, VPN server, RRAS and Bandwidth splitter V2.5 over ISA. Implement and support Infinity E r p system and migration
- Centralize E r p system and applying all modules (AR, AP, SC, FA, HR and GL)
- Implement and support and Manage Mail server by use MS Exchange server 2007
- Implement and support and Manage Citrix Server Essential.
- Implement speed website and publish it (internet)
- Implement support and Manage MS Lync Communication server &SKYPE for business.
- Implement and Manage windows server 2012 with domain controller and additional in 28 branches.
- Implement and Manage Cisco systems with VPN, Microwave connections in 28 branches.
- Implement and Manage Cisco A s a & or Fortinet Firewall and V p n services.
- Reporting Design with Crystal Report.
- Installing Net app San to Maintain IT Service & databases. Integration Handheld with an online ordering system using 3G
- (A p n)
- Implement ERP system (Oracle E-Business)
- Implement sap business one fully integrated with SFA
- Implement Microsoft Dynamics AX 2012
- Implement Microsoft Dynamics 365
- Integrating and implementing Sales Force Automation Software (Sales Buzz) for Handhelds.

**Experience:-**

From –To	: 2/2023
Location	: K s a, Riyadh- Dmam
Company	: Alam for security Science
Position	: Project manager for security devices and networks

- 1- Actual market study - technical study of projects
- 2- Measuring consumer tastes
- 3- Comprehensive supplier lists
- 4- Competitiveness (competitors and competitive prices)
- 5- Job qualification and training of workers
- 6- Presenting a plan to introduce and develop activities, such as the most prominent obstacles to improving service and raising the production efficiency of existing projects.
- 7- Lists - price tables
- 8- Preparing and determining price items
- 9- Tables of quantities
- 10- Tables of materials
- 11- Establishing an optimal distribution system for workers
- 12- Quantitative distribution of cost items
- 13- Supply chain management
- 14- Inventory management
- 15- Responsible for all technical project installations, engineering 16 drawings, project management and analysis from start to finish
- 17- Engineering drawings
- 18- Charts
- 19- Tables of quantities
- 20- Customers
- 21- Quotations

From –To : 3/2021  
Location : K s a, Riyadh  
Company : A I - S H A M R Y G r o u p  
Position : Project manager for security devices

- 1- Actual market study - technical study of projects
- 2- Measuring consumer tastes
- 3- Comprehensive supplier lists
- 4- Competitiveness (competitors and competitive prices)
- 5- Job qualification and training of workers
- 6- Presenting a plan to introduce and develop activities, such as the most prominent obstacles to improving service and raising the production efficiency of existing projects.
- 7- Lists - price tables
- 8- Preparing and determining price items
- 9- Tables of quantities
- 10- Tables of materials
- 11- Establishing an optimal distribution system for workers
- 12- Quantitative distribution of cost items

- 13- Supply chain management**
- 14-Inventory management**
- 15-Responsible for all technical project installations, engineering 16drawings, project management and analysis from start to finish**
- 17-Engineering drawings**
- 18-Charts**
- 19-Tables of quantities**
- 20-Customers**
- 21-Quotations**

**From –To : 10/2017 To 12/2020**  
**Location : Sultanate of Oman**  
**Company : Sky Line General Contracting**

**Position : project Manager**  
**Working on all government and private projects, security and safety systems, networks, audio and video, servers, data and control rooms, cameras and electronic gates.**

**From –To : 8/2014 To 7/2017**  
**Location :Cairo, Egypt**  
**Company : Aida Group**  
**(A group of companies distributing largest foods)**  
**Position : IT Manager**

**Main responsibilities:**

- 1. Assist in the development of IT project plans across the organization to ensure that effective systems are introduced to meet identified needs.**
  - 2. Monitor the implementation of IT projects to ensure that all targets are reached and that the overall project is completed in Accordance with agreed milestones and Costs.**
  - 3. Identify user requirements and develop project and product specifications that will ensure that these requirements are met**
  - 4. Develop and implement any necessary procedures and documentation required to support new IT systems, network and Procedures.**
  - 5. Provide suitable training in new systems to users and managers to ensure that they make the optimum use of these systems.**
  - 6. Provide leadership in making and resolving implementation decisions that affect multiple functional and technical areas.**
  - 7. Ensure the team goals, as outlined in the team charter, are met.**
  - 8. Review the communication plan to assure that project progress is appropriately communicated to the university community**
- And to identify any internal communication concerns**

9. Conduct post project evaluations to ensure that systems implemented are operating effectively and providing the services Required by users.
10. Represent the department on project teams to ensure that the best possible advice is given about the implications of any new System and proposed changes.
11. Maintain an awareness of developments in the IT field and act as a source of advice and expertise to managers and staff within the company.
12. Ensure that all supported applications are available and all service management events (incidents, problems, changes etc.) are resolved in accordance with agreed targets to enable the Company to meet all contractual obligations & KPI's.

From –To : 5/2011 To 7/2014  
Location : Egypt  
Company : Egyptian Belgian  
International for Industrial Investments (EGYBELG) Position :  
IT Project Manager

**Duties and Responsibilities:**

- 1-Follow up manage the Assistant Branch Manager and the pc Operator to achieve the best results for the branch role.
- 2-Responsible for identifying change requirements with the IT Manager to reach the function goals.
- 3-Check cost- effectiveness of feasibility of architecture changes to save cost.
- 4-Manage small projects and support large projects on branch level to achieve the function goals.
- 5-Recommend solutions and opportunity areas to achieve the company's vision.
- 6-Provides first-line support (for Branch/Field systems.).Including software/hardware to overcome any issue.
- 7-Be the single point of contact with internal support to follow up with the IT function projects.
- 8-Manage the logbook of issues/solution to trace issues to minimize them from happening.
- 9-Operate the system and resolve common errors to diagnose and act on machine.
- 10- Design, implement, and develop the system requirements and write document as required to achieve the function goals.
- 11- Evaluates success of projects with General Manager to achieving the company's goals and prevent any error.
- 12- Implement occasional software upgrades per branch to save time and cost.
- 13- Implement hardware upgrade plans to keep all pcs up to date.

14- Administers system security as (Security contact) at branch to prevent security issues.

15- Designs Security/access profiles of users that match business needs to help them in doing their roles without any invalid access.

16- Manages trainings for new/existing employees on relevant software to prepare them for their roles.

17- Prepares & conducts qualification tests trained employees to evaluate them.

18- Develops Assistant Branch IT Manager to fulfill the business needs ongoing.

19- Conducts or ensures IT tracking sheets to prevent any issues.

20- Conducts long-Term monitoring of system to keep them always alive.

From –To : 11/2008 To 3/2011

Location : Egypt

Company : Egyptian Belgian

International for Industrial Investments (EGYBELG) Position : IT Branch Manager

Work description : provides first-line support (for Branch / field system).including software/hardware.

Maintains logbook of issues/ solutions. Operates the system and resolve common error conditions, diagnoses and acts on machine stoppage and error condition not fully covered by existing procedures and guidelines. Adapts to a variety of nonstandard problem which require extensive operator intervention. Analyzes requirements, creates, designs, and develops the system requirements and writes documentation as required.

- System Support

-New Business Applications/upgrade Business Applications.

-New User Training

-New /Change User Profiles

-System Monitoring and Backup

From –To : 12/2006 To 10/2008

Location : Egypt

Company : Louts Soft

Position : programmer

Work description : Designing some accounting and administrative programs and working in this environment on V.b6 SQL

From –To : 10/2005 To 12/2006

Location : Egypt

Company : Louts Soft

Position : Help Disk

**Work description** : fixing and troubleshooting pc, network (LAN) and electronic component fix as motherboards, Hard disk and board of Control.

**Language Skills:-English :**

**Excellent**

**TOEFL preparation course test (79%6) Arabic: Native Language**

**Extra & Soft Skills:-**

- 1. Communication skills**
- 2. Leadership skills.**
- 3. Who Moved My Cheese?**
- 4. Presentation skills.**
- 5. Management skills.**
- 6. Problems solving& decision making.**
- 7. Customer services.**
- 8. Technical Writing.**
- 9. Financial Fundamentals for Technical people.**
- 10. Negotiation skills**

**11. . Personal information:-**

**12. Date of Birth: 27/03/1984**

**Nationality: Egyptian. Military**

**Status: Exempted. Nationality :**

**Egyptian Marital Status: Married**

**Car license: Valid**

**Status :Valid and transferable residence**

**Last Update in Aug- 2023**

**Reference furnished upon request**