

# Ghaidaa Mohammed Hasan Bakhsh



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Mecca

## CAREER OBJECTIVE

IT support specialist with expertise in technical maintenance and network management. Seeking to apply my experience in a professional environment to enhance IT systems and provide effective solutions.

## EDUCATION

- Diploma Programming and Web Development.**

GPA: 4.79 out of 5 (With the first honor)

Technical College for girls in Makkah | 2023

## EXPERIENCE

- IT Support Technician (Tamheer)** (Aug 2024 - Jan 2025)

**King Faisal Hospital**

- Providing technical support and troubleshooting issues for users.
- Maintaining and repairing computers and related systems.
- Managing networks and servers to ensure stable connectivity.
- Efficiently handle hardware tools and components for maintenance and repairs.

- IT Support Intern (Cooperative Training)** (Sep 2023 - Nov 2023)

**King Faisal Hospital, Makkah**

- Installing and maintaining hardware and essential software.
- Assisting in network management and diagnosing technical issues.

- Volunteer in (Technical Support and Networking)** (Dec 3, 2023 - Dec 20, 2023)

**King Faisal Hospital**

(66 hours)

- Providing technical support for network and system-related issues.
- Documenting technical issues and reporting them for optimization.

- Volunteer in (Device Maintenance)** (Jan 7, 2024 - Jan 30, 2024)

**King Faisal Hospital**

(84 hours)

- Maintaining and repairing computers and technical equipment.
- Troubleshooting hardware failures and replacing faulty components.
- Preparing maintenance reports and assisting in improving device efficiency.

## COURSES

- GET CONNECTED Course.** (CISCO)

## SKILLS

- Troubleshooting skills
- hardware tools
- Fast learner
- Communication skills
- Negotiation skills
- Problem-solving skills
- Organization and time management skills

## RECOMMENDATIONS

- Assistant Executive Director, Digital Health:**

Eng. Mohammed Saeed Al-Odini

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