

# AHMED OMAR

## TECHNICAL ENGINEER

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Nationality : Egyptian

Marital status : single

Age : 24

Place : Saudi Arabia

## SUMMARY

With more than 3 years of experience in the field of Information Technology, my experience and skills in Information Technology lie specifically in the following specializations, in Light current systems, technical support, troubleshooting and creating effective solutions to problems, I have completed many projects successfully and with a good reputation, I am currently looking for opportunities to work in a larger environment and develop myself more and more in this field, I strive to provide effective and efficient IT solutions that are compatible with the goals and objectives of the companies I will work with.

## EDUCATION

### KFS UNIVERSITY I

09/2020 – 05/2024

BACHELOR OF COMPUTER SCIENCE  
AND INFORMATION TECHNOLOGY ,IT MAJOR  
KAFR EL SHEIKH

- CUMULATIVE GPA: 2.63/4.00 WITH A ( GOOD ) OVERALL RATING
- STUDENT UNION MEMBER

## EXPERIENCE

### TECHNICAL ENGINEER I 01/2025 – Current job

*Atad Technologies for IT, AL Madinah AL Munawwarah*

- Site site survey, technical studies for projects, and technical support .
- Organizing sales operations .
- Managing technicians within the company.

### HIKVISION RMA OFFICER I 05/2023 – 12/2024

*Hi-Secure for Security Systems and communication,cairo*

- Managing one of the largest stations for authorizing purchase returns, warranty services and technical support, owned by Hi Secure Company, as it is the largest distributor of Hikvision in Egypt.
- I have done thousands of after-sales services for customers.
- I have done many software maintenance using different Hikvision software and tools.

### TECHNICAL SUPPORT ENGINEER I 08/2022 – 12/2024

*Hi-Secure for Security Systems and communication,cairo*

- Troubleshoot computer problems , install and update company software and hardware as needed.
- Provide technical support to company employees and customers.
- Manage large volumes of incoming phone calls.

### IT HELP DESK I 01/2022 – 08/2022

*British Institute ,Kafr El Sheikh*

- Troubleshoot computer problems , install and update company software and hardware as needed.

## SOFTWARE & COURSES

Cisco packet tracer	HCSA CCTV
Config Tool	HCSA Maintenance
SecurtCrt	HCSA Networking
IVMS-4200	HCSA Access control
Sadp Tool	CGSA Access control
AnyDesk	HCSA Intercom
ZohoCrm	{ Python - C# - CSS – HTML } basics
Edara - Daftra	
VM - VirtualBox	

## LANGUAGES

ARABIC	ENGLISH
Native	V.Good

# PROJECTS

Network, surveillance camera and access control system projects have been completed for all the entities mentioned below:

- The Prophet's Mosque, Medina, Saudi Arabia
- Museum and Exhibition of the Prophet's Biography, Medina, Saudi Arabia
- Ebhar Company for Organizing Exhibitions and Conferences, Riyadh, Saudi Arabia
- Ministry of Sports, Riyadh, Saudi Arabia
- Al Rajhi Support Services Company, Medina, Saudi Arabia
- Ministry of Health branch, Jeddah, Saudi Arabia
- Ministry of Education, Medina, Saudi Arabia
- Al-Khair Food Trading Company, Medina, Saudi Arabia
- Oversight and Anti-Corruption Commission, Medina, Saudi Arabia
- King Abdulaziz Racing Club, Riyadh, Saudi Arabia
- Ten on Ten , Medina, Saudi Arabia
- Kudo , Medina Saudi Arabia
- Al Amal Hospital for Mental Health, Medina, Saudi Arabia
- Al Ahram Compound, Cairo, Egypt
- Al-Saidi Sweets, Kafr El-Sheikh, Egypt
- Kafr El Sheikh University , Kafr El Sheikh Egypt
- Agricultural Research Station, Sakha, Egypt
- Emad Effendi Coffee Factory, Kafr El Sheikh Egypt
- Buffalo Clothes, Cairo Egypt
- B-Laban Alexandria, Egypt
- Bab Al-Hara Restaurant, Kafr El-Sheikh, Egypt

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## REFERENCES

upon request