

**Subject:** Application for QA/QC Manager Position  
**Dear Hiring Manager,**

I am writing to express my keen interest in the **QA/QC Manager** position. With over 15 years of progressive experience in quality assurance, quality control, and project management within the construction and infrastructure sectors, I am confident in my ability to significantly contribute to your team's success.

My career has been marked by a consistent track record of delivering complex projects, optimizing operational efficiency, and ensuring stringent compliance with quality standards. As a **PMP-certified** professional, I possess a comprehensive understanding of project lifecycles, from strategic planning and risk management to team leadership and stakeholder coordination. My expertise is further underscored by my **ISO 9001:2015** Lead Auditor certification, which has enabled me to implement robust Quality Management Systems (QMS) that have demonstrably reduced defects and improved project outcomes.

In my recent role as QA/QC Manager at Al-Maser AL hadeeth LTD Co., I successfully managed a **300 million SAR** project for **Red Sea Global**, where I established early detection and corrective action systems that prevented **60%** of potential delays. I also improved coordination between technical office and execution teams, accelerating project delivery by **25%** and reducing reworks by **40%**. Previously, as Quality Control Manager for the Najran Housing Project, I implemented an ISO 9001 compliant QMS that reduced product defects by **50%** and deployed real-time tracking systems that cut project costs by **20%**.

My **leadership** extends to fostering high-performing teams and driving continuous improvement. I have a proven ability to define **KPIs**, mentor engineering staff, and enhance communication, leading to increased team satisfaction and project **success rates**. My experience spans across Saudi Arabia, Kuwait, and Egypt, providing me with a diverse perspective on international **project management** and **quality assurance** practices.

I am adept at financial management, cost control, and risk management, consistently achieving significant cost savings and ensuring projects remain within budget. My technical acumen, combined with **strong communication** and **collaborative problem-solving** skills, allows me to effectively resolve engineering challenges and maintain positive relationships with clients and stakeholders.

I am eager to bring my extensive experience and proven leadership to a challenging role where I can continue to drive excellence in quality and project delivery. Thank you for considering my application. I have attached my resume for your review and welcome the opportunity to discuss how my qualifications align with your needs.

Sincerely,  
Mohamed Abdu Aboelhasan Mahmoud

# Mohamed Abdu Aboelhasan Mahmoud

QA/QC Manager

Project Manager

Umluj, Tabuk, Saudi Arabia

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## Professional Summary

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**PMP-certified Project and Quality Manager** with + **15 years** of experience leading **large-scale construction** and **infrastructure** projects across Saudi Arabia, Kuwait, and Egypt. Demonstrated success in delivering complex airport, residential, and commercial developments while driving operational excellence and compliance with **ISO 9001 standards**. Known for reducing defects by **50%** and project costs by **15%** through strategic quality systems and financial planning. Expert in developing and executing full project lifecycles, managing cross-functional teams, and aligning project goals with stakeholder expectations to achieve a **90%** satisfaction rate. Proven ability to improve team performance, regulatory compliance, and milestone delivery through structured processes, **KPI** frameworks, and leadership rooted in continuous improvement.

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## Core Skills

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- Change Management
- Collaborative Problem Solving
- Construction Engineering
- Construction Quality Assurance
- Cost Control
- Decision-Making
- Effective Communication
- Engineering Leadership
- Fit Out Coordination
- ISO 9001:2015
- KPIs
- Lean Construction
- Microsoft Project
- Multiple Project Coordination
- Project Coordination
- Project Management
- QA/QC Compliance
- Quality Assurance
- Quality Auditing
- Quality Management
- Reporting & Documentation
- Risk Management
- Stakeholder Coordination
- Strategic Planning
- Team Management
- Technical Report Writing

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## Professional Experience

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Al-Maser AL hadeeth LTD Co, Turtle Bay Canteens Project, Umluj, Saudi Arabia

**QA/QC Manager** | May 2025 to Current

### Core Achievements:

- Managed a **300 million SAR** project for Red Sea Global.
- Established early detection and corrective action systems, preventing **60%** of potential delays.
- Improved coordination between technical office and execution teams through structured. meetings, accelerating project delivery by **25%** and reducing reworks by **40%**.
- Facilitated active listening practices, boosting decision-making speed by **30%**.

### Key Responsibilities:

- Led on-site construction, providing Construction Management advice and leadership during fit-out.
- Developed and implemented project plans, schedules, and budgets, ensuring adherence to timelines and financial objectives.
- Ensured contractual obligations were fulfilled and maintained positive relationships with clients, subcontractors, and stakeholders.
- Supervised and mentored a project team of 10, providing guidance and support for professional growth.
- Maintained accurate project documentation, including progress reports, change orders, and close-out documentation.

Al-Masar Alhadeeth LTD Co, Najran Housing Project, Najran, Saudi Arabia

**Quality Control Manager** | Feb 2023 to May 2025

**Key Achievements & Responsibilities:**

- Managed a 140 million SAR project for the National Housing Company.
- Implemented an ISO 9001 compliant QMS, reducing product defects by 50%.
- Deployed real-time tracking systems, cutting project costs by 20% and ensuring on-time delivery.
- Delivered internal QA training, achieving an 85% staff certification rate.
- Defined KPIs and roles for engineering staff, driving a 95% target completion rate and boosting team satisfaction by 35%.
- Initiated stakeholder coordination protocols, leading to a 90% satisfaction rate and a 25% reduction in change requests.
- Engineered a new project administration structure, improving on-time milestone achievement by 30%.
- Reviewed and coordinated engineering design submittals from contractors.
- Resolved site supervision issues, design conflicts, and variation orders for clients.
- Led engineering teams, delegating work based on specialization and project priorities.
- Planned and maintained project budgets and schedules.

Samcrete Engineers & Contractors Co – 6<sup>th</sup> of October city, Egypt

**Chief Construction Engineer** | Nov 2020 to Feb 2023

Project Extension of Misr University for Science & Technology (**4 Billion EGP**)

**Key Achievements & Responsibilities:**

- Improved professional conduct by 60% and enhanced client confidence by 25% through establishing clear team interaction frameworks and functional tasks.
- Achieved 90% improvement in data accuracy and accessibility and reduced information retrieval time by 70% by creating project records and warehouse management systems with comprehensive staff training.
- Enhanced management decision-making speed by 45% through developing and implementing standardized daily, weekly, and monthly report templates via management workshops.
- Resolved engineering challenges and ensured seamless communication between design and construction teams.
- Led engineering teams to ensure full compliance with project procedures.
- Prepared and submitted high-level reports to senior management and clients.
- Managed revisions of engineering documents and technical specifications.
- Ensured effective communication and cooperation between design and construction teams.

KCC Engineering & Contracting Co. – Kuwait

**Project Engineer** | Nov 2017 to Apr 2020

Project: Repair of Emergency Damages, Installation of New Water Connections & Maintenance of Water Networks – South Areas.

**Key Achievements & Responsibilities:**

- Achieved 100% team role clarity and improved task execution efficiency by 40% through strategic project management meetings.
- Implemented cost control models and progress reporting systems, enhancing accuracy by 85% and optimizing costs by 15% with real-time financial tracking.
- Increased technical competency by 40% and reduced construction errors by 15% via experience-based guidance and cross-departmental coordination.
- Authored detailed reports and project updates for management and clients.

- Coordinated civil work teams for precise execution of infrastructure components.
- Oversaw emergency repair teams, ensuring high-quality execution and technical adherence.
- Managed pipeline installation and connections, consistently meeting quality standards.

Bayan National Construction Contracting Co. – Kuwait

**Project Engineer** | Jan 2017 to Nov 2017

Project: Repair of Emergency Damages, Installation of New Water Connections & Maintenance of Water Networks – South Areas.

**Key Achievements & Responsibilities:**

- Drove leadership effectiveness by 50% and achieved 95% weekly objective attainment through active listening and radical solution implementation, including strategic weekly planning.
- Enhanced concept comprehension by 80% and accelerated task completion by 35% by developing simplified project-specific concepts with clear rules and frameworks.
- Supported engineering teams in process development and tracking system implementation.
- Ensured timely procurement of materials and supplies, maintaining strict schedules.
- Secured necessary permits and ensured regulatory compliance.
- Conducted thorough site inspections to verify quality, safety, and environmental standards.

Al Youssif Group for Constructions – Dammam, Saudi Arabia

**Senior Civil Engineer** | Apr 2013 to Nov 2016

- King Fahd Airport Multi-Purpose Building Project (22 villas, mosque, bachelor buildings, recreation building, guard room), (70 Million SAR).
- King Abdul-Aziz Sea Port Multi-Purpose Building Project (27 villas, mosque, workshop, underground water tank, guard room), (70 Million SAR).

**Key Achievements:**

- Operations & Process Optimization: Implemented internal protocols, boosting professionalism by 60% and client satisfaction by **25%**. Designed record templates, increasing data access speed by 70% and accuracy by 90%. Standardized reporting, streamlining tracking and review.
- Project & Stakeholder Management: Coordinated design/construction, ensuring adherence to safety/technical/quality standards. Controlled project costs through resource management. Fostered team collaboration, resolving technical issues. Delivered bi-weekly progress reports to senior management.

Arabian Bridges Company – Dammam, Saudi Arabia

**Maintenance Engineer** | Jan 2013 to Apr 2013

Project: Maintenance Work at Om- Alhamam Wastewater Treatment Plant

**Key Achievements:**

- Managed technical approvals for design modifications ensuring compliance with environmental and operational standards.
- Oversaw project milestones maintaining clear focus on quality control and safety.
- Ensured proper functionality of maintenance operations through regular site evaluations and technical assessments

Safa Misr Contracting & Trading Co., Cairo, Egypt

**Civil Site Engineer** | Oct 2010 to Dec 2012

Project: Construction of Water Treatment Plant Extension (Capacity: 36,000 m<sup>3</sup>/day), (35 Million EGP) in Senplawin, Egypt

## Key Achievements:

- Facilitated project role clarification sessions with all engineers, achieving **100% clarity** and improving execution by **40%**.
- Developed cost estimation tools and progress tracking systems, raising accuracy to **85%** and improving budget management.
- Created time-alignment dashboards that helped reduce delays and enabled **15% cost savings**.

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## Education

- **MBA Student**, The Arab Academy for Management, Banking and Financial Sciences, Egypt | **2025**
- **Bachelor's Degree in Civil Engineering**, Mansoura University, Egypt | **2010**  
Graduation Project: "Waste Water Treatment & Water Supply"  
Grade: Excellent

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## Certifications and Courses

### Professional Certifications:

- PMP (Project Management Professional) - PMI Certified, April 2025.
- ISO 9001:2015 Lead Auditor Training - CQI-IRCA, Course ID: 18096 Risk Assessment ISO 31000:2018.
- Certified Six Sigma Yellow Belt (SSYB) - 6SigmaStudy, Certificate No. 64291
- Scrum Fundamentals Certification (SFC).
- Scrum Study Certified, Certificate No. 71469.

### Safety and Health Training:

- NEBOSH Online Conference 2024 – Creating Great Health and Safety Practice, Risk Assessments, and Stress Management.
- OSHA Specifications for 45 Hours – Certified by AM Training.
- Fire Safety and Emergency Egress – Certified by AM Training HSE Solutions.
- Risk Assessment – ISO 31000:2018 Certified.
- OTHM Level 6 Diploma in Occupational Health and Safety – Workshop attended.

### Technical and Management Training

- RMP Perpetration Course – Yalla PMP, June 2025
- Key Performance Indicators for Business Performance Management – Online course, April 2024.
- Root Cause Analysis – Course completed, March 2024.
- BIM Foundations - LinkedIn Learning Completed, October 2019.
- Construction Management: Reading Drawings and Specifications - LinkedIn Learning, October 2019.
- AutoCAD 2D, SAP 2000 and Primavera P6 Version 6 Training - UTC Academy, Egypt.

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## Memberships

- Project Management Institute (PMI) – Member ID: 4146014
- Saudi Council of Engineers – Member ID: 185529
- Kuwait Society of Engineers – Member ID: 34588
- Egyptian Engineers Syndicate – Member ID: 40/01799

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## Languages

- Arabic: Native
- English: Excellent