

ABDUL JALEEL MK

IT Support Engineer

Contact Info

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Phone: +971-52-275-7332

Location: Abu Dhabi, UAE

Nationality: Indian | DOB: 25 Feb 1990 | Marital Status: Married | Passport: V4886309

Professional Summary

Highly skilled and detail-oriented IT Support Engineer / System Administrator with 10+ years of experience in networking, troubleshooting, data backup/restoration, operating systems, security management, remote IT support, and cloud computing. Strong communicator with hands-on expertise in CCTV and IT infrastructure setup across multiple industries.

Professional Experience

IT Support Engineer | Al Madina Group, Abu Dhabi, UAE | Aug 2024 – Present

- Provided system support and troubleshooting for printers, CCTV, WiFi, and networking systems.
- Installed and maintained network and communication devices.

IT Support Engineer | Pixel Security Solution, Kerala, India | Jan 2020 – Jun 2024

- Handled system support, installation, and configuration of CCTV, network systems, and structured cabling.
- Conducted cable pulling, termination, and technical support for clients.

IT Support Engineer | CARE Security & Communication Systems ,Abu Dhabi, UAE | Jun 2017 – Aug 2019

- MY best experience working in ADIB bank (6 branch)
- Installed and configured CCTV (IP and analog cameras), maintained NEC phone systems, door access, and cabling.

IT System Administrator | OPS – Oriented Protection System, Abu Dhabi, UAE | Aug 2016 – Feb 2017

- Managed system networking, backup & restoration, OS installation.
- Installed and configured IT security hardware.

IT Support Engineer & CCTV Technician | AL FANNAN Computers, Sharjah, UAE | Oct 2013 – Dec 2015

- Worked as Network Engineer and CCTV Technician.
- Performed laptop/desktop setup and wired/wireless network installations.

Education

Bachelor of Commerce (B.Com)
EILM University, Sikkim, India — Dec 2011

Certifications

- MCP – Microsoft Certified Professional
- MCITP – Microsoft Certified IT Professional (ID: 9490700)
- MCSA – Microsoft Certified Systems Administrator
- CCTV Certification – Closed Circuit Television Systems

Languages

English (Fluent), Arabic (Professional), Malayalam (Native), Tamil (Conversational), Hindi (Conversational)

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