

Ali Rasheed
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OBJECTIVE:

Electronics Engineer with extensive experience in ICT, low current systems, and project management. Currently serving as an Account Manager, responsible for managing client relationships, delivering customized technical solutions, and ensuring the successful execution of projects with high efficiency and professionalism.

Certified in PMP and CCNA, combining strong technical expertise with solid project leadership skills. Adept at identifying client needs and translating them into practical, high-quality solutions while coordinating effectively with technical teams to meet deadlines and maintain high standards.

Committed to building long-term professional relationships founded on trust, quality, and dedication.

EDUCATION:

2018-10 | 2021-05

BACHELOR OF SCIENCE: ELECTRONICS ENGINEERING
AMA UNIVERSITY | QUEZON CITY, PHILIPPINES

2015-06 | 2018-01

Associate of Science: The Field of Telecommunications The Department of
Telecommunications Technology
| Riyadh, Saudi Arabia |

2018-03 | 2018-10

Intensive English Program Lyceum of The Philippines
Manila, Philippines

WORK EXPERIENCE:

Account Manager

Key Account

15-06-2025 - Present

IT Belt Company

- Building and maintaining strong long-lasting customer relations.
- Bring in new customers.
- Build Pipeline.
- Customers follow up

Project Manager

12-03-2024/ 13/06/2025

Saudi Ericsson Company

Corporate & Government Network Division (CGN)

Project Manager – CTV Project Phase 1 & 2 “ZATCA”

- Planned, defined, and managed project scope, timelines, and budgets.
- Led cross-functional teams to achieve key project milestones and objectives.
- Identified and mitigated project risks to ensure smooth execution.
- Maintained clear and effective communication with all stakeholders.
- Ensured all deliverables met quality standards and aligned with business goals.
- Monitored project progress and adjusted plans to address emerging challenges and opportunities.
- Maintained comprehensive documentation to ensure transparency and long-term success.

Electronic Engineer

2024-03-11 / 2023-03-11

FIRST GULF COMPANY

- Broadcast design and planning of projects.
- Site support during project execution
- Supervise installation of broadcast equipment

Project

- Saudi Broadcasting Authority Studio A upgrade -Riyadh.
- GCC Pulling the distribution cables of broadcast points Ritz-Carlton - Jeddah
- MBC SSC Gallery 2 studio - Riyadh
- Pulling the distribution cables of broadcast points - King Abdulaziz International Convention Center - Riyadh

WIFI NOC Front Office Engineer

December 2022

– February 2023 ACES (WIFI PROJECT)

- Full command on RTTS ticketing system.
- Conducting daily site survey/inspection for reporting.
- Preparing site survey report.
- Assigning tickets and coordinating with BH team and Core team for related issues.
- Performance monitoring and post-installation support.
- Following up with the clients for the survey and design approval.
- Assisting Field Engineer in resolving technical issues on site.
- Monitoring of Aruba Access Point.
- Administering of Aruba Controller and Airwave.
- Following up with Field Engineer for monthly preventive maintenance report.
- Coordinating and following up with MDT Team for scheduled maintenance downtime.
- Full command on CISCO (CPI's and Controllers).
- Acceptance of New sites SOFT PAT.
- Troubleshooting configuration and site status.

Customer Service IKEA, Riyadh, Saudi Arabia

Collaborated with sales team members to stay current on inventory levels, complete accurate orders and resolve item issues. Met customer call guidelines for service levels, handle time and productivity. Investigated and resolved customer inquiries and complaints quickly. Followed through on all critical inter-departmental escalations to increase customer retention rates

Training:

Telecommunications Technician

Ministry of National Guard Health Affairs, Riyadh, Saudi Arabia

Collaborated with team members to achieve target results. Identified issues, analyzed information, and provided solutions to problems. Resolved problems, improved operations, and provided exceptional service. Adhered to social distancing protocols and wore mask or face shield.

Thesis:

Smart Chicken Farming Ammonia and Feeds Monitoring with Remote Temperature and Humidity Regulator

- Used Arduino as the primary system to enable remote sensing of environmental parameters inside the chicken coop such as humidity, temperature, ammonia presence.
- Used SMS notification wherein the device will send an update every 15 seconds or as desired by the owner.
- Programming language used: C++ and Python.

Licenses & certificate

- Saudi Council of Engineers
Specialization Electronics Engineering 873812
- Cisco Certified CCNA
Cisco ID No. CSC014562261
- Unilumin certified Engineer Training
UCE-P-202305-2-01-002-199
- Project Management Professional
(PMP)[®]
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Languages

Arabic | English