

# ZIAD ALAHMADI

NETWORK ENGINEER

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SCE Membership ID : 826106

Knowledgeable and qualified Network Engineer skilled at installing, configuring, and maintaining communication networks. Adept at monitoring network performance, completing backups, and improving quality and efficiency of network infrastructure. Looking for better career prospects, professional development and looking for new challenges at work.

## WORK EXPERIENCES

### INFORMATION TECHNOLOGY | DETECON AL SAUDIA CO. LTD

2022 - Present

#### SUPERVISOR OF INFORMATION TECHNOLOGY DEPARTMENT

- Lead a team of technicians, assign tasks, and evaluate performance.
- Supervisor for training
- Searching for new technological solutions
- Develop and implement IT policies

#### NETWORK ENGINEER

- Monitor network performance
- Perform regular maintenance and troubleshooting.
- Provide technical support to users in resolving network-related issues

### INFORMATION TECHNOLOGY | SAMAMA COMPANY

2019 - 2022

#### SUPERVISOR OF INFORMATION TECHNOLOGY DEPARTMENT

- Leading a team of 12 employees
- Supervisor for training
- Write reports
- Manage relationships with suppliers and evaluate their performance.

#### TECHNICAL SUPPORT

- Providing technical support to users
- Hardware and software maintenance
- Resolve technical issues related to Windows and macOS operating systems

## EDUCATION

- TECHNICAL AND VOCATIONAL TRAINING CORPORATION | 2020-2022  
BACHELOR OF NETWORK ENGINEERING
- ALKHALEEJ TRAINING AND EDUCATION INSTITUTE | 2017-2019  
DIPLOMA OF COMPUTER NETWORK TECHNOLOGY
- TAIBAH UNIVERSITY | 2019  
BACHELOR OF ISLAMIC STUDIES

## COURSES

- CISCO CCNA Routing and Switching
- CISCO Introduction to IoT
- Communication Skills in English
- General English

## SKILLS & ABILITIES

- Excellent Communication
- Data Entry
- Analytical and Critical Thinking
- Teamwork and Collaboration
- MS Office
- Flexibility
- Team Leadership

## SOFTWARE

- Windows Server - AD
- Medica Cloud
- HIKVISION - IVMS
- AGFA
- KASPERSKY
- AVAYA

## LANGUAGE

- English - good
- Arabic - Native Language