

Thamer jarwn Al-Anazi

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Civil Construction Diploma

A civil inspector with a diploma from a technical college, I have practical experience in field supervision and team leadership on national projects in cooperation with major entities such as Aramco and the Ministry of Municipalities and Housing. I have a deep understanding of safety and quality standards, and I am highly skilled at dealing with work teams and field problems. I am also familiar with design tools such as AutoCAD and problem-solving in a stressful work environment.

Core Competencies

- Site Inspection & Supervising
- Work under Pressure
- Complex Problem Solving
- Process Improvement
- Proficiency in AutoCAD
- Proficiency in MS Office
- Strong Leadership Abilities
- Effective Communication Skills
- Critical Thinking

Education

- **Diploma Degree of Civil Engineering, Technical College (2022).**

Professional Experience

Customer Service Representative (2020)

Main company (Solex Plus), Contractor (Saudi Electricity Company)

Customer Service Representative (2022 - 2024)

Main Company (CCC by STC), Contractor (Ministry of Municipalities and Housing)

Responsibilities:

- Receiving and placing customer service telephone calls
- Identifying visual distortions using "SDAIA" platforms to analysis captured images and identify visual distortions using artificial intelligence.
- Resolving customer complaints, managing database records, drafting status reports on customer service issues
- Data entry and research as required to troubleshoot customer problems

Civilian leader (2024 - 2025)

Main Company (Sandan), Contractor (Saudi Aramco)

Responsibilities:

- Distribute tasks to workers and ensure that work runs smoothly.
- Monitor team performance and provide guidance to ensure quality work.
- Transmit daily reports on work progress and potential problems.
- Support and guide new workers on safety and productivity standards.
- Ensure the team adheres to occupational safety procedures.

Trainings

- **Alshathri Consult– Riyadh Municipality Projects (2021).**

Courses & Certificates

- **Sales, othaim academy (2020)**