

# Abdullah Abdulwahab

IT Support Specialist

0531590550

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Riyadh, Saudi Arabia

## SUMMARY

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A Software Engineering graduate, Experience in computer network design and implementation, and CCTV systems design. Possesses strong skills in using computer applications and Microsoft Office and windows server 2016, along with expertise in data analysis using Microsoft Excel. Certified in ICDL, Cisco Networking CCNA, and CCTV systems, Experience in health insurance in complexes and hospital using Waseel, DHS, Nphies platforms.

## EXPERIENCE

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- 05/2025 - 08/2025 **IT Support Specialist**  
Almahalla Pulse Center Complex  
Experience in Medix system for managing hospitals and medical centers  
Experience in Kawader human resources management system  
Experience in network and camera support  
Experience in medical insurance (Eligibility, pre-approval, Claims) using Waseel platform.  
Experience in medical insurance (Eligibility, Pre-approval, Claims) using DHS platform
- 10/2024 - 05/2025 **IT Support Specialist**  
New Al Amal Medical Complex  
Experience in Medix system for managing hospitals and medical centers  
Experience in Kawader human resources management system  
Experience in network and camera support

## EDUCATION

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- 07/2018 - 06/2023 **Engineering & IT in Department of Software Engineering**  
Taiz University from the Faculty Alsaheed for Engineering & IT  
Bachelor

## CERTIFICATES

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- 09/2025 - 09/2025 **Course in Registering in Nphies Platform** ↗
- 05/2024 - 06/2024 **Course in Closed-Circuit Television (CCTV) Systems**  
Global International Training Center
- 09/2023 - 01/2024 **Diploma in ICDL (Windows10 & Office 2016)**  
Center for American Studies
- 10/2023 - 12/2023 **Diploma in Cisco Networking (CCNA)**  
Global International Training Center

## SKILLS

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Network Support	Advanced	CCTV Systems	Advanced
Health Insurance	Advanced	Cisco Networking (CCNA)	Advanced
Data entry	Advanced	System Administrator	Advanced
Medical insurance (WASEEL, DHS, Nphies)	Advanced	Active Directory	Intermediate
Data Analysis	Intermediate	Windows Server 2016	Intermediate
Technical Support	Advanced	Microsoft Office 2016	Advanced

## LANGUAGES

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English	Intermediate	Arabic	Native
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