

Hassan Abdulrahman Alhassan Altahir

FTTH OSP Controllers Supervisor | CCTV Showroom Manager

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Profile

Highly skilled FTTH OSP Controller Supervisor with over 4 years of experience in managing and supervising Fiber optic network projects. Proven track record in ensuring project completion within time and budget constraints. Strong expertise in OSP design, implementation, and maintenance, with a focus on quality assurance and compliance with industry standards.

Professional Experience

CCTV Showroom Manager, Address of Technology

2024 – present
Riyadh, Saudi Arabia

- Oversee daily showroom operations, ensuring a clean, organized, and engaging environment.
- Develop and implement effective sales strategies to achieve and exceed sales targets.
- Train, mentor, and supervise showroom staff, fostering a high-performance culture.
- Manage inventory, including ordering, receiving, and maintaining stock levels.
- Conduct product demonstrations and presentations to potential customers.
- Handle customer inquiries, provide technical support, and resolve complaints efficiently.
- Monitor market trends, competitor activities, and customer feedback to identify opportunities for improvement.
- Coordinate with the marketing team to execute promotional campaigns and events.
- Prepare sales reports, analyze performance metrics, and provide recommendations to senior management.

FTTH OSP Controller Supervisor, Muqawloon Alemar co (Telecommunications)

2019 – 2024
Jeddah, Saudi Arabia

- Lead and supervise the OSP team in the design, implementation, and maintenance of FTTH networks.
- Oversee project planning, scheduling, and execution to ensure timely completion within budget.
- Conduct regular quality assurance checks to ensure compliance with industry standards and specifications.
- Coordinate with vendors, clients, and stakeholders to ensure smooth project progression and address any issues.
- Develop and maintain project documentation, including plans, schedules, and progress reports.
- Provide technical support and guidance to team members, ensuring adherence to best practices and safety protocols.
- Manage resource allocation, including personnel, equipment, and materials, to optimize project efficiency.

Skills

Project Management	Team Leadership and Supervision
Troubleshooting and Problem Solving	Quality Control and Assurance
Client and Stakeholder Communication	Technical Documentation
Safety and Compliance	Fiber Optic Network Installation and Maintenance
CCTV Systems and Technology	Sales and Business Development
Customer Service and Support	Product Demonstrations and Presentations
Problem-Solving and Decision-Making	Inventory Management

Languages

- English
- Arabic

Education

Bachelor of honors in Electronic Systems software Engineering,
UNIVERSITY OF SCIENCE AND TECHNOLOGY

2012 – 2017
Sudan