

Mahmoud Adwan

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Professional Summary

Results-driven IT Specialist with over 10 years of experience in infrastructure management, system administration, and technical support. Skilled in Java, Oracle databases, network configuration, and troubleshooting. Strong communicator and team leader with a focus on performance optimization and digital transformation.

Core Skills

- Technical: Java, Oracle, Network Configuration, Operating Systems Administration, Microsoft Office, Adobe Illustrator, Adobe Photoshop
- Soft Skills: Team Leadership, Communication, Problem Solving, Time Management, Organization, Pressure Management

Professional Experience

IT Manager – Adwa Al-Ukhlood EST. (Oct 2014 – Present)

- Lead IT infrastructure operations and ensure network reliability and security.
- Manage software/hardware troubleshooting and maintenance.
- Supervise IT support teams and oversee project documentation and reports.
- Maintain user accounts and implement system updates.

IT Support – Aali Albroj Construction (Dec 2014 – Aug 2015)

- Provided technical support for hardware and software systems.
- Ensured continuous operation of office networks and systems.
- Handled system maintenance and end-user training.

IT Technician – Saleh Mohammed Al-Omari General Contracting (Jun 2013 – Sep 2014)

- Installed, configured, and maintained computer systems and printers.
- Diagnosed and resolved user-level technical issues.
- Supported daily IT operations across departments.

Education

- Bachelor of Computer Information Systems, Al-Quds Open University – 2013
- Diploma in Programming, Orbits Institute – 2012

Languages

- Arabic – Native
- English – Advanced

Career Objective

To obtain an IT Management or System Administration position where I can apply my technical expertise, leadership skills, and innovative approach to enhance operational efficiency and business outcomes.