

# Faisal Al-Khaibari

## IT Security & Support Specialist

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### Objective

IT Security specialist with practical experience in network protection, vulnerability assessment, and system security improvement. Solid understanding of IT support and security operations, with a focus on strengthening system defenses and maintaining stability.

### Experience

#### Saudi Commission for Health Specialties (SCFHS) | IT Security Training | 04/2025 – 11/2025

- Managed and secured network infrastructure (switches, routers, SD-WAN, firewalls, DNS, load balancers).
- Administered cloud services, Active Directory, and storage systems.
- Implemented security solutions such as WAF, email gateways, antivirus, and endpoint protection.

#### Prince Sattam University | Technical Support Specialist | 10/2024 – 04/2025

- Managed network devices and systems, troubleshooting connectivity problems.
- Installed and maintained security updates.
- Documented technical solutions and provided user support.

#### SHT Institute | Technical Support | 02/2023 – 10/2024

- Troubleshoot hardware/software issues and maintained IT equipment.
- Managed network systems and applied system updates and patches.
- Supported end-users in technical problem resolution.

### Education

College of Communications Riyadh | Bachelor's in Cybersecurity | 2025

College of Communications Riyadh | Diploma in Computer Software | 2021

### Certifications

- eJPT – Junior Penetration Tester
- eCPPTv3 – Professional Penetration Tester
- CAP – Appsec Practitioner
- Fortinet Certified Associate in Cybersecurity

### Courses & Training

- CCNA (Cisco Certified Network Associate)
- Fortinet NSE4 (CBT Nuggets)
- Hack The Box & TryHackMe — practical penetration-testing labs (web, hands-on).
- Linux Administration Essentials

### Skills

- Networking (Routing, Switching, SD-WAN, Troubleshooting) | Security (Pentesting, VA, Secure Coding, Mitigation) | OS (Windows, Linux, Red Hat) | Programming (Python, JS, Bash) | System Administration (Linux, AD, Exchange)

**Thank you for your time and consideration. May success be with us all.**