

Curriculum Vitae

Name: Saud Mohammed Aldossari

Job Title: IT Support Technician

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Career Objective:

Seeking a position as an IT Support Technician to provide efficient technical support, solve problems effectively, and contribute to improving technical performance while ensuring business continuity at the highest quality standards.

Education:

Diploma in IT Support from the Technical College with Second Class Honors and a GPA of 4.71/5.

Work Experience:

- Experience in customer service.
- Achieved **Top Quality** for three consecutive months with certificates of appreciation.
- Recognized as Employee of the Month during national holidays (National Day and Eid) with financial and official awards.

Training Courses:

- Introduction to Cybersecurity
- Cybersecurity
- Cybersecurity Awareness
- Computer Networks
- Spreadsheets (Excel)
- Word Processing (Word)
- PowerPoint Presentations
- English Grammar
- Safety and Security
- Fundamentals of Human Resources