

Hamza Eid Shokr

IT Support Engineer



PERSONAL DETAILS

Muhail Asir, KSA
hamzaeid571@gmail.com, 0536547377
Date of birth: October 1, 2001
Nationality: Egyptian
Civil status: Unmarried
Military status: Exempted
LinkedIn: [linkedin.com/in/hamza-eid-elsawy-shokr-a320091a7](https://www.linkedin.com/in/hamza-eid-elsawy-shokr-a320091a7)

PROFILE

I graduated with a BSc in Information Technology and have gained valuable experience through a summer training program at NTI. I possess strong skills in stress management, persuasion, teamwork, time management, and leadership. I am a motivated individual who thrives in fast-paced environments and enjoys working collaboratively with others to achieve common goals. I am eager to apply my knowledge and skills to contribute positively to a dynamic and innovative team.

EDUCATION

BSc in Information Technology Sep 2019 – May 2023
Faculty of Computer and Information, Menofia University
Degree : C+
Graduation Project : VOIP
Degree : A+

EMPLOYMENT

Training – Masaref BSC Nov 2023 – Jun 2024
Responsibilities:

- Trained on installing, configuring, and troubleshooting network connectivity issues for both wired and wireless networks.
- Practiced setting up and managing virtual machines using VMware Workstation on Windows Server and Linux environments and Gained hands-on experience with basic server configurations and virtual network setup.

IT Specialist – Alsaadoun School May 2024 – Sep 2025
Responsibilities:

- Installed, configured and troubleshooted network devices switches, access point, server and CCTV.
- Set up and maintained printers and scanners across the network and Monitored network performance and responded quickly to connectivity issues and outages.

LANGUAGES

Arabic | Native Speaker

English | Very Good

PERSONAL SKILLS

Stress Management

Teamwork

Leadership

CAREER SKILLS

- Proficient in network installation, troubleshooting and Routing Protocols
- Skilled in using training tools like Packet Tracer, GNS3, and Putty
- Knowledgeable in SQL databases and Python concepts

COURSES

CCNA
NTI

CCNP
NTI

MCSA
Windows Server 2016

FortiGate Firewall

Redhat Admin I

Voice Over IP (VOIP)

Azure Cloud Fundamentals

SQL Database

Python Concepts

Persuasion

Time Management

- Experienced with Cisco switches and routers
- Competent in managing Linux and Windows Server environments
- Understanding of Azure Cloud Fundamentals and FortiGate Firewall
- Virtualization (VMware)



Ministry of Communications
and Information Technology



CERTIFICATE OF COMPLETION

THIS CERTIFIES THAT

Hamza Eid Hamza Elsayy

Has successfully completed **Digital Egypt Youth**
(On The Premises)

On" CCNA v7"

Sept 2022

With Score : 96%
Student ID : 77988

PROJECT MANAGER

NTI DIRECTOR



Ministry of Communications
and Information Technology



CERTIFICATE

THIS CERTIFICATE IS PROUDLY PRESENTED TO

Hamza Eid Hamza Elsayy

For Successful Completion of Digital Egypt Youth **1 Month**
(Online live sessions)

Advanced Network (CCNP)

July 2023

With Score : **90%**

Student ID : 77988

TRAINING MANAGER

NTI DIRECTOR

Cairo in 27/03/2025

To Whom It May Concern

This is to certify that Hamza Eid Shokr with National ID 3011001704594 has been trained in Masaref BSC on digital banking platform from 1/11/2023 till 01/01/2024.

During this period, he was trained on installation and setup of Infinity mobile banking in Nuran Bank , and on Deploying changes and code updates and Core updates & releases related to Infinity.

He is flexible & willing to work under pressure.. It a pleasure having Hamza Eid Shokr as part of our team.

This certificate has been given to him upon his own request without any responsibility whatsoever on the company.

Tarek Hamoud



Tarek Ahmed
MASAREF

COO & Projects Delivery Director



Alsaadoun
Private school

Experience Certificate

The Management of Alsaadoun Private School Certifies that

Mr. Hamza Eid Hamaza Shokr

Has been working as

It Clerk

In

Information & Technology Department

From Mar/2024 till Sep/2025

This certificate has been issued to him upon his own request and without any responsibilities, obligations and/or accountability to the school

The legal representative of the school is

Mr. Mohamed Saadoun

