

ASRAFUL HAQUE SABBIR, CompTIA A+, Diploma (Technical Board)

## IT Support Specialist

Technical support for software, Hardware, Network, NVR System

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Ar Rabwah, Riyadh 14812,KSA  
Nationality: Bangladesh

### About me

As an IT Support specialist & IT Technician -troubleshoot & assembling hardware & Software, i have over 8 years' experience. it covers end-to-end support including analyzing, troubleshooting and network issues. Holds experience in Extron AV system, NVR configure & maintenance, cisco telephone system maintenance & hardware issues.

### Skills

Basic repair of electronics Devices  
Door lock & attendance system  
PowerPoint Presentation  
Photoshop

### Language:

English  
Arabic  
Hindi  
Bangla

### Experience Highlights

Position	Company	Duration	Location
IT Support	Braira Hotel & Resorts	1 Year	Al Nakheel, Riyadh
IT Support	Dar Al Markaba	1 Year+	Ar Rabwah, Riyadh
IT Technician	Sonargaon Electronics	8 years	Dhaka, Bangladesh

### Core Skills

- Troubleshoot & assembling hardware & Software **(Braira Al Nakheel & Dar Al Markaba)**
- Perform server backups & recovery. **(Braira Al Nakheel)**
- Active Directory users & group management**(Braira Al Nakheel)**
- **Microsoft Office** (Excel, Word, PowerPoint)
- Attendance & Door Lock Systems (ZKteco) **(Braira Al Nakheel & Dar Al Markaba)**
- NVR & Surveillance Systems Maintenance**(Braira Al Nakheel)**
- Cisco IP Telephony Support **(Braira Al Nakheel)**
- Oracle Symphony POS user management. **(Braira Al Nakheel)**
- Google Workspace & Microsoft 365 Admin User management. **(Dar Al Markaba)**

### Qualification

Certification	From
Comp TIA A+	New Horizons
Computer Hardware Basic	Cisco networking academy
IT Support Technician	Alison accredited by CPD UK
Diploma in Hardware assembling & Troubleshooting	NYTA (Bangladesh)
Education	From
CSE (2 Years)	IBIT-Bangladesh
Higher Secondary Certificate	Bangladesh
Secondary Certificate	Bangladesh

