

Jarallah Abdulrhman Jarallah Al-Shuhail

Quality Engineer

eng1jarallah@gmail.com | +966551406214 | Saudi Arabia, Hail (Ready to Relocate)

SUMMARY

Industrial Engineer dedicated to Quality Assurance (QA) and Continuous Improvement. Expert in implementing ISO standards and utilizing quality tools to eliminate process defects. Proven experience in Compliance Auditing, Document Control, and Root Cause Analysis to drive operational excellence and customer satisfaction.

Education

Hail University Hail, Saudi Arabia
Bachelor of Science in Industrial Engineering 2025
Senior Project: "Application of the Quality Circles for Improvement in the College of Engineering ISO 10009:2024"
Key Achievement: Designed a framework to optimize complaint handling processes using Quality Tools to identify root causes and enhance service efficiency.

Experience

Hail Region Development Authority Hail, Saudi Arabia
Intern, Programs & Projects Department Jun 2024 – Jan 2025

- Quality Auditing Monitored regional project KPIs to ensure they met the authority's quality benchmarks and strategic goals.
- Root Cause Analysis Identified the causes of project delays and non-conformities, providing data-driven corrective actions.
- Performance Visualization Developed Excel-based quality dashboards to track and report on project performance for top management.

Afaq Al-Rawabi Real Estate Hail, Saudi Arabia
Operations Specialist (Part-time) Jan 2023 – Dec 2025

- Compliance Management Ensured all transactions and contracts met the REGA quality standards, maintaining a 100% compliance rate.
- Quality Documentation Established a Document Control System by digitizing manual records, ensuring data integrity and easy audit retrieval.
- Process Standardization Created Standard Operating Procedures for office workflows to minimize human error and ensure consistent service quality.

Certificates

- Member of the Saudi Council of Engineers – 2025 (Pending)

Skills

- Software:** Microsoft Excel (Advanced), MS Project, and Microsoft Office Suite.
- Engineering Skills:** ISO 9001/10009 Standards, Root Cause Analysis (Fishbone, 5 Whys), Quality Auditing, Process Mapping, and Compliance Tracking.
- Soft Skills :** Problem-Solving, Analytical Thinking, Time Management, and Decision-Making.
- Languages:** Arabic (Native), English (Professional Working Proficiency).