

Ghulam Abbas Sabir

Sr. Specialist Facilities Management Lead

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SUMMARY

Facilities Management Operations Leader with 19+ years of expertise managing large-scale FM operations across 100+ sites and 300,000+ m² in Saudi Arabia. Proven success overseeing 300+ employees and coordinating 50,000+ annual maintenance activities for OXAGON, KBR, and Saudi Arabian National Guard. Expert in HSE compliance, quality audits, and operational excellence.

EXPERIENCE

FNRCO | Facilities Management Lead

NEOM OXAGON- Facility Management Project | Hive- Hive East & Pioneer Communities

October 2023 – Present | Dubai, Tabuk Region, Saudi Arabia

Role Nature: Client-side (Proponent)

Key Responsibilities:

- Managing comprehensive Facilities Management (FM) operations across over 100,000 m² covering Soft services including housekeeping, landscaping, pest control, laundry, and catering services, along with coordination of Hard Service through specialist contractors.
- Ensuring service delivery in line with BICSc best practices for cleaning operations and SFG20 planned preventive maintenance (PPM) standards for hard services.
- Accountable for manpower planning, SLA/KPI monitoring, quality audits, and ensuring compliance with HSE, QHSE, and HACCP standards according to NEOM guidelines.
- Oversee contractor and vendor relationships with the main service provider (EFSIM) managing 300+ employees, including onboarding, evaluating performance, issuing work permits, and ensuring statutory compliance.
- Coordinate 29,000+ soft services activities, 5,400+ hard services tasks, 15,000+ corrective maintenance jobs, and 7,000+ reactive maintenance requests bi-annually while implementing cost control measures and client reporting to drive continuous improvement, regulatory compliance, and high resident satisfaction.

MOTECO Modern Technology Company | Central Region Facilities Lead

Ministry of National Guard (SANG) – O&M

June 2022 – September 2023 | Riyadh, Saudi Arabia

Role Nature: Main Contractor

Key Responsibilities:

- Managed Central Region Soft & Hard Facilities Services across 100+ telecommunication sites for Saudi Arabian National Guard, overseeing 175 employees for Operation & Maintenance including MEWPs, Shutter Doors, Hospitality, Housekeeping, Waste Management, Fire Prevention Systems, Domestic Water Supply Systems, Fuel & Water Deliveries, Civil Works, Pest Control, Communication Towers and all relevant Facilities services.
- Coordinated preventive and corrective maintenance schedules across all sites to minimize downtime and ensure 24/7 operational readiness while maintaining compliance with safety protocols and regulatory standards.
- Streamlined vendor management processes and maintenance workflows to enhance operational efficiency and service delivery across all regional sites.

KBR SL | Central Region FM Lead

Saudi Arabian National Guard Communications (SANGCOM) – O&M

May 2019 – May 2022 | Riyadh, Saudi Arabia

Role Nature: Main Contractor

Key Responsibilities:

- Led Central Region Facilities Services Teams across 100+ telecommunication sites, overseeing 175+ employees for Preventive and Corrective Maintenance of Buildings Civil Works, Janitorial Services, Waste Collection Services, Domestic Water Supply Systems, Fire Extinguishers, Fire Prevention Systems, Pest control Services, Communication Towers, Forklifts, and all relevant facilities services.
- Maintained SLA compliance and monitored performance metrics to ensure quality standards and meet client operational requirements across all sites.
- Optimized maintenance scheduling and resource deployment to maintain high service delivery standards while ensuring continuous operational availability.

GPT | Central Region FM Lead

Saudi Arabian National Guard Communications (SANGCOM) – O&M

January 2011 – May 2019 | Riyadh, Saudi Arabia

Key Responsibilities:

- Led Building & Civil GPT and Subcontractor teams across 65 sites managing 100+ employees, overseeing O&M support for Command-and-Control Information System (CCIS) fixed and deployable facilities, Secure Mobile Radio (SMR), UPS power backup systems, and Regional Control System (RCC) infrastructure.
- Processed purchase orders and work estimate for facilities service tasks while ensuring optimal resource allocation and operational continuity across multiple critical infrastructure projects.
- Responded to all building and civil services callouts while maintaining SAP systems, Service Desk operations, and SIRs (Site Inspection Records) for comprehensive facility documentation and performance tracking.

GPT Paradigm Ltd Project | Facilities Site Inspector

Saudi Arabian National Guard Communications (SANGCOM) – O&M

June 2006 – December 2010, Riyadh Saudi Arabia

Key Responsibilities:

- Conducted scheduled facilities services O&M inspections across 45 telecommunication sites, identifying repair requirements and implementing maintenance plans to ensure all buildings remained operational and compliant with standards.
- Maintained monthly Maintenance Index Cards and comprehensive documentation of site conditions, repair activities, and preventive maintenance
- Subcontractor staff performance and daily maintaining accurate timesheets quality service delivery across all assigned sites.

EDUCATION

Diploma in Facility Management

INFOTECH Technical Institute (ITI) • 2005

Diploma in computer Applications

Advance System IT Institute • 2000

Higher Secondary School

Pakistan Embassy School Riyadh • Saudi Arabia • 1995

Authorized Person for Wok at Height Training

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SKILLS

Facilities Management, Soft & Hard Facilities Services, Preventive Maintenance, Corrective Maintenance, Reactive Maintenance, Contractor Management, Vendor Management, SLA/KPI Monitoring, Quality Audits, HSE Compliance, QHSE Standards, HACCP Compliance, Fire Prevention Systems, Civil Works, Pest Control, Waste Management, Communication Towers, MEWPs, BICSc Standards, SFG20 PPM Standards, Housekeeping Operations, Landscaping Management, Laundry Services, Catering Services, UPS Power Systems, Fuel Management, Water Supply Systems, Building Maintenance, Work Permit Systems, Statutory Compliance, Performance Evaluation, Team Leadership, Operations Management.

Asset Management, CAFM Systems, Building Automation Systems (BMS), Energy Management, Space Planning, Emergency Response Planning, Incident Management, Root Cause Analysis, Continuous Improvement, Lean Facilities Management, Total Productive Maintenance (TPM), ISO Standards Compliance, Risk Assessment, Method Statements, RAMS Documentation.

SAP Systems, MS Office Suite, MIS Remedy, FM Pro, Service Desk Management, Site Inspection Records (SIRs), Budget Management, Cost Control, Work Permits Management, Maintenance Planning, Resource Allocation, Schedule Optimization, Client Reporting, Documentation Management.