





Shahad H. Alosylan

Software Developer | Data Analyst | IT Professional

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Professional Summary

Computer Science graduate from King Saud University with First-Class Honors (GPA 4.79/5).

Possessing a strong foundation in programming, data analysis, and system design.

Combines technical expertise with organizational and leadership skills gained through experience in management and customer service.

Eager to contribute to innovative projects that leverage data-driven insights, software development, and artificial intelligence.

Education

Diploma in Computer Science – King Saud University

GPA: 4.79 / 5 – Excellent with First-Class Honors

Technical Projects

- Data analysis using C++ and Pandas to enhance decision-making.
- SQL database design for an e-commerce platform to manage operations efficiently.
- Image classification model using TensorFlow as an introductory AI experiment.

Professional Experience

Store Manager – Al Othaim Fashion (Aug 2022 – Feb 2023)

- Led a team to ensure efficient daily operations.
- Analyzed sales performance and implemented strategies to increase revenue.
- Trained staff in customer engagement and sales techniques.
- Managed inventory and performed regular audits.
- Organized marketing events and tracked performance metrics.

Customer Service Representative – Al Othaim Fashion (Feb 2022 – Aug 2022)

- Assisted customers with inquiries and provided tailored product recommendations.
- Organized visual displays to enhance customer experience.
- Achieved sales goals by promoting offers and ensuring satisfaction.

Skills

Technical Skills: C++ – SQL – Excel (Data Analysis) – Machine Learning – Cybersecurity – Database Design

Personal Skills: Leadership – Effective Communication – Problem Solving – Time Management – Decision Making – Teamwork

Courses & Certifications

- Team Management
- Cybersecurity
- Effective Communication
- Customer Relationship Management (CRM)
- Executive Secretary & Office Management

Languages

Arabic – Native

English – Very Good (Reading, Writing, and Speaking)