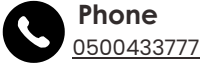


BSSAM ABOZAID

Quality control engineer

Contact



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Bssam-abozaid



Address
AL Madinah , KSA

Profile

Quality Engineer with over three years of experience in process improvement and quality management across various sectors. Specialized in data analysis, wireless operations supervision, and daily task management. Possessing strong analytical and organizational skills, I strive to leverage my technical expertise to achieve the highest standards of performance and quality.

Education

- **Diploma in cyber security** 2024 - 2025
Training Center at Chamber of Commerce Zulfi
- **Bachelor in computer science** 2015 - 2021
Taibah University
- **Diploma in computer programming and information systems** 2013 - 2015
Taibah University

Licenses & Professional Memberships

- **Saudi Council of Engineers (SCE)**
Membership no: 1216252
Membership Category: Specialist
Specialization: Computer Science
Validity: February 2026 - February 2027

Experience

- **Sharjah Environment Company Bee'ah Group KSA** 06-2022 Present
Quality Control Engineer
 - Improve quality standards and ensure compliance
 - Analyze operational data to identify opportunities for improvement and reduce errors.
 - Oversee wireless operations
- **Zroud Trading Est** 12-2021 02-2022
Cashier
 - Providing distinguished service to customers and managing payment processes smoothly
- **Branch of China Railway Industry Co., Ltd** 01-2018 08-2021
Data Entry
 - Entering and archiving data according to each section and its importance
 - Processing large volumes of data with precision and efficiency.
 - Coordinating and updating records as per company requirements.
- **Bin Dawood Markets Trading & Partners Co.Ltd.** 05-2017 08-2017
Cashier
 - Providing distinguished service to customers and managing payment processes smoothly

Seasonal Projects & Field Experience

- **Operations Coordinator – AIEsnad AIMutakamel Co.**

Coordinated logistics and operational services at Al-Rajhi and service delivery centers during the Hajj seasons of 1445H and 1446H (2024 – 2025)

- **Executive Secretary – Adilla Company & AIEsnad AIMutakamel Co.**

Managed administrative tasks and documentation at the Executive Office for Service Centers and the Pilgrims' Arrival/Departure Center of 1440H and 1443H and 1444H (2019 – 2022 – 2023)

- **Data Entry Specialist – Adilla Company**

Accurately processed and archived pilgrim data for the Arab Pilgrims Service Office during the seasons of 1438H and 1439H (2017 – 2018)

- **Field Guide – Adilla Company**

Provided field guidance and support for pilgrims in the Egypt sector, ensuring operational quality and safety standards 1437H (2016)

Skills

Technical Skills

- Data Analysis
- Microsoft Office
- Radio & Field Communications Management
- Cybersecurity Essentials
- Field Logistics
- Graphic Design
- IT Support
- Data Entry & Archiving
- Quality control & assurance
- Crowd Management

Soft Skills

- Management Skills
- Creativity
- Negotiation
- Critical Thinking
- Leadership
- Analysis and Decision-Making

TRAINING COURSES

- Cyber Security Bootcamp – Nov 2021

Google Developer Students Clubs

- Cyber Security Essentials – Sep 2021

Information Security Association (Hemaya)

- Occupational Health and Safety (OSHA Standards)

– Jan 2024

King Abdulaziz University – Almobdioon Center

- Human Resources Management – Oct 2024

The General Organization for Technical and Vocational Training (Emaar Training Institute)

- Administrative Assistant Skills – Oct 2024

The General Organization for Technical and Vocational Training (Emaar Training Institute)

- Network and Internet Information - Aug 2025

Training Center at Chamber of Commerce Zulfi

- Business Administration – Oct 2024

The General Organization for Technical and Vocational Training (Emaar Training Institute)

- Team Dynamics (Tuckman Model) – Jan 2025

King Abdulaziz University – Almobdioon Center

- Fundamentals of Administrative Control - Aug 2025

Training Center at Chamber of Commerce Zulfi

- Information security and vulnerability detection - Aug 2025

Training Center at Chamber of Commerce Zulfi

- The Art of Email Security - Aug 2025

Training Center at Chamber of Commerce Zulfi

Language

- Arabic: Native
- English: Intermediate