

# Ahmed Malaa Alharbi

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Buraidah, Saudi Arabia

08/03/1990

## Education

### Bachelor's Degree in Computer Network Systems Support

Technical College, Buraidah  
2015 - 2018

### Technical Support Diploma

Technical College, Buraidah  
2008 - 2010

## Skills

- Desktop Support and Troubleshooting
- Problem-Solving and Team Collaboration
- Network Management and Maintenance
- POS Systems Configuration
- Microsoft Office
- Microsoft Azure Fundamentals

## Certifications and Training

- Google IT Support Specialist (Completed)
- Microsoft 365 Fundamentals (Completed)

### Planned Certifications:

Comptia A+ (Expected: [Feb 2025])

Microsoft Certified: Azure Administrator

Associate (Expected: [Mar 2025])

## Language

English (Intermediate)

Arabic (Native)



## Work Experience

23 Sep  
2018 -  
Present

### Technical and vocational training corporation

Trainer

- Working as a trainer in computer and information technology department at the technical college

15 Apr  
2018 - 02  
Sep 2018

### Nahdi Medical Company

POS Technical Support Officer

- Configured and maintained POS devices and software
- Conducted preventive maintenance and resolved POS-related technical issues

17 Mar 2013  
- 11 Mar  
2014

### Shibh Al Jazira Contracting Company (SAJCO)

Technical Support Specialist

- Managed and maintained local and wide area networks
- Provided technical support for branch offices and resolved software/hardware issues
- Implemented preventive maintenance plans and improved network performance

- **Last update : Jan 2025**