

Ibrahim Al-Ghamdi

Jeddah, Saudi Arabia, +96653291759, ibrahimalghamdyii@gmail.com

PROFILE

Service Management Specialist with extensive experience at Halul Electricity. Expertise in managing electrical services and optimizing network performance. Holds a diploma in Computer Networks from the High Institute of Supply Training. Seeking to leverage skills in a forward-thinking environment.

EMPLOYMENT HISTORY

May 2025 — Present

Service Management Specialist, Halul Electricity Company

Engaged in managing service operations within the organization, focusing on optimizing processes and ensuring efficient service delivery. Key responsibilities include monitoring service performance and implementing improvements to enhance customer satisfaction. The role requires close collaboration with various departments to align services with organizational objectives. Emphasis is placed on maintaining high standards of service quality and operational efficiency.

Aug 2022

Workers' supervisor, Al-Nahr Al-Kabir General Contracting Establishment

Jeddah

Identified and reported defective parts or components to supervisor to ensure quality products

EDUCATION

Aug 2021

4.83/5, Higher Supply Institute for Training

Jeddah

Information Technology: Computer Networks

SKILLS

Service Management	Expert	Operational Efficiency	Expert
Network Performance Optimization	Expert	Customer Satisfaction Enhancement	Expert
Process Improvement	Expert		

LANGUAGES

English

REFERENCES

Ibrahim from Halul Electricity Company

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