



SYED MEHR ALI SHAH

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ABOUT

To work with a dynamic and reputed organization that offers versatile opportunities for comprehensive career building and skills development by serving in a professional work environment. Seeking a challenging position in a growing organization where my acquired skills and knowledge will be utilized towards continued growth and development of the organization.

Education

- BE Telecom
- Associate Engineering (Telecom)
- Secondary School Certificate (Science)

Experience

GULF STEEL FACTORY

Date: April-2025 to Present

Responsibilities:

- Manage field teams and get update from them
 - Fixed and troubleshoot IT related issues
 - Guide field team work as per company standard
 - Maintain daily work progress
 - Update daily progress with higher management
 - Coordinate with customers and attend meetings
 - Monitor and check Level I QCs in ISDP
 - Monitor subcons for equipment outbound to till delivered on site
 - Check & coordinate with subcon from site sign and till site verification
 - Handle all field related issue
 - Support to provide smooth access to subcon for activity
 - Create Work order/ECRF/CR for planned activities
 - Handle all dismantled equipment retrieval to CWH.
 - Take up issue with designed team if required any change.
- Support and resolve Subcon PO related issues with coordination PO/PR Team to team effort by accomplishing related results as needed.

HUAWEI PAKISTAN (NETKOM) ISLAMABAD PAKISTA

Date: July 2018 Feb 2025

Work as a Remote Engineer in Huawei technologies through Netkom

Responsibilities

- Manage field teams and get update from them

Skills

- Office Management

- Aconex

- EPM

- Vendor and carrier relations

- Excel – PowerPoint

- Confidentiality Management

- Calendar Management

- Communication Skills

- File Organization

- Transportation coordination

- Vendor and carrier relations

-Transportation Management

-Photoshop

-IT

-E-mail configure

- Update daily progress with higher management
- Fixed and troubleshoot IT related issues
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Support and resolve Subcon PO related issues with coordination PO/PR Team to team effort by accomplishing related results as needed.

ZONG CHINA MOBILE (PEOPLE LOGIC) KARACHI, PAKISTAN

Date: July 2009 to Oct 2012

GSM CMPAK PROJECT:

Working in China mobile as a NOC Engineer
in OMC Department for CMPAK/ZONG
Project on Ericsson and Huawei

Job responsibilities are:

- Provided computer help desk support via telephone communications with end-users
- Performed diagnostics and troubleshooting of system issues, documented help desk tickets/resolutions, and maintained equipment inventory lists.
- Monitoring the all type of alarms which affected on service.
- Highlighted the issue on node level after the first hour
- Reacting on refer TTs with in maximum 2 hours
- INTERESTS Reading Books Travelling Sports
- Escalate any major degradation to the team lead and management via sms and call
- Keeping the follow up on he receiving Email to Ericsson or operator
- Highlight missing data on node level to OSS team by email and phone call to be recover on the spot
- Checking traffic status using Citrix client software.
- Checking the status of BTS site using Citrix client software.
- Monitoring and trouble shooting of BTS sites including transmission issues.
- Trouble shooting of various sites issue i.e. internal alarms and hardware malfunctioned.
- Generate daily BTS outage report of South region as per customer request.
- Working on Citrix client (OSS) software and generate daily traffic and sites status reports.

- Working experience of WINFIOL to perform the various task e.g. Expansion, STM definition.
- down gradation, EDGE definition and to make the log for the external alarms.
- Generate and maintain daily internal and external alarm reports.
- Working on INSPUR (software) to generate work orders and closing of trouble tickets.
- Configuration changes of DRUs which includes TRXs i.e. up gradation and down gradation from the BSC end using OSS to increase the traffic channel availability.
- Supervise the task like faulty TRXs replacement activity and down gradation sites as per request by customer
- Performed snag removing activity and defining the external alarms and their testing.
- Monitoring major, minor and critical alarms on the BSCs.
- Work in shifts to monitor the network performance.
- Performance trend analysis on KPI statistics.

ERICSSON PAKISTAN (PVT) LTD. KARACHI, PAKISTAN

Date: Jan 2008 June 2009

GSM CMPAK PROJECT:

Worked in ERICSSON as NOC and Field Engineer in O&M department for CMPak & Warid Telecom Project and job responsibilities were:

- Testing/troubleshooting of 2G Ericsson RBS - 2216 Indoor & RBS-2116 Outdoor.
- Create IDB, Install IDB and Troubleshooting IDB Issues.
- Troubleshooting of All Power Issues related RBS.
- All kinds of SDH/PDH transmission like Ericsson.
- Working on Ericsson 2p, 6p,20p and ADM links• Working on VSWR with help of site master.
- Working on Preventive maintenance and on call in Operation and Maintenance
- Patched the E1 on IDF/MDF, DDF box / direct configure
- Working at Ericsson front office as OMCR Engineer, Hand on experience on Ericsson OSS alarm monitoring, Fault troubleshooting and handling for ZONG CMPAK network and generating work orders and working experience on trouble tickets.
- Daily revision of TT status, root causes and pending activities and Request for change status• Maintain the regional progress report on daily basis.
- Maintain the Problem tracking in real time.
- Alarm Handling and Resource surveillance of BSC and BTS
- Experienced in RBS Fault Rectification and Troubleshooting of Logical and Hardware Problems
- Knowledge of Citrix, WINFIOL MML Scripting and Operation Support System (OSS), with Alarms management tools
- Focusing implementation of priority sites.

Date: Jan 2005 June 2008

GSM & CDMA projects

- Worked in HUAWEI TECHNOLOGIES as Team lead rollout in BSS department for Mobilink, Ufone, Warid, PTCL & GBI projects, Job responsibilities were
- Installation and maintenance of Huawei BTS
- Downloading software and commissioning of BTS site.
- Work on Pat and Pre-PAT activity of BTS sites and alarms patching and configurations
- Work on Huawei BTS, BSC, MSC.NGN.IN and DWDM.
- Work in Huawei on U-fone BSC, MSC and BTS. • Work in Huawei on Mobilink MSC,NGN,IN,SDH and DWDM projects
- Work in Huawei on Warid MSC, BSC and BTS sites.
- Work in Huawei on GBI and Scm BTS and BSC/MSC.