


MOHAMMED ABDULAZIZ BIN HAMID

 [+966 583 690 022](tel:+966583690022)

 mo7mmed03@gmail.com

 Al-Ahsa, Saudi Arabia

CAREER OBJECTIVE

HSE and Chemistry Specialist with hands-on experience in operational support and customer service excellence. Skilled in risk assessment, safety compliance, and improving workflow efficiency. Seeking to enhance workplace safety, reduce incidents, and support organizational performance and Vision 2030 goals.

EDUCATION

❖ **Bachelor's Degree in General Chemistry**

King Faisal University – Saudi Arabia | 2021

❖ **Diploma in Occupational Health and Safety (HSE)**

National Industrial Training Institute – Saudi Arabia | GPA: 4.48 out of 5 | 2025

EXPERIENCE

Customer Service Representative – Shawamer Car Rental

2021 – 2023 | Saudi Arabia

Job Responsibilities:

- Enhanced operational performance and supported revenue growth during the establishment phase.
- Delivered professional customer service and resolved issues effectively to ensure high satisfaction.
- Trained new employees and improved workflow efficiency across daily operations.
- Supported consistent achievement of sales targets through accurate execution and follow-up.
- Improved customer experience by optimizing communication and reducing recurring complaints.

COURSES AND CERTIFICATIONS

- OSHA
- NSC 30hr
- IOSH
- Risk Assessment
- ISO Auditor
- H2S SCBA
- First Aid
- Fire Safety
- Confined Spaces
- COSHH
- CIEH
- Work at Height
- Defensive Driving
- Making Change
- Health & Safety for Supervisors

SKILLS

❖ **Technical Skills:**

- Safety standards implementation
- Risk analysis and hazard control
- Laboratory testing and sample analysis
- Incident management and risk reduction
- HSE compliance monitoring
- Operational safety coordination
- Performance and workflow enhancement
- Reporting and documentation support

❖ **Soft Skills:**

- Microsoft Office (Excel, Word, PowerPoint)
- Effective communication
- Problem-solving
- Working under pressure
- Customer service
- Time management
- Supervision and training
- Team collaboration

LANGUAGES

- **Arabic:** Native
- **English:** Excellent