

Suliman ALMatroodi

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Saudi Arabia

SUMMARY

Reliable and customer-focused professional with extensive experience in food service and retail. Skilled in customer service and cash handling, with strong teamwork, communication, and problem-solving abilities. Adaptable and quick to learn, committed to delivering high-quality service and supporting operational efficiency in dynamic work environments.

EXPERIENCE

Domino's Pizza, Brighton

Manager | 2022-2025

- Provided prompt and friendly service to customers, efficiently managing orders.
- Assisted in kitchen operations including preparation, cooking, and presentation of food.
- Ensured compliance with company standards for cleanliness, safety, and food quality.
- Supported team coordination to maintain smooth daily operations and meet service goals.

Domino's Pizza, Worthing

Manager | 2019 – 2021

- Delivered exceptional customer service and ensured high levels of customer satisfaction.
- Accurately handled cash transactions and maintained financial accountability.
- Prepared and cooked menu items according to standard recipes and quality guidelines.
- Maintained a clean, organized, and safe work environment following hygiene and safety regulations.
- Collaborated with team members to optimize workflow and meet operational targets.
- Assisted in training new staff and promoting a positive team culture.

Safeway Supermarket, Saudi Arabia

Cashier | 2016 – 2017

- Processed transactions accurately while delivering excellent customer service.
- Assisted customers with inquiries and provided guidance to enhance their shopping experience.
- Maintained organized checkout area and adhered to store procedures.
- Developed attention to detail and multitasking skills in a fast-paced environment.

EDUCATION

MET College, Brighton

ESOL Level 2 in English and Maths | April 2022 – October 2022

St Giles School, Brighton

ESOL in English | October 2018 – December 2018

High School Education – Saudi Arabia

Studied general academic curriculum subjects.

TECHNICAL SKILLS

- Excellent customer service and client care
- Accurate cash handling and POS operation
- Health, safety, and hygiene compliance
- Efficient workflow and task management
- Inventory and stock control
- Training and supporting new staff
- Quick problem-solving under pressure

SOFT SKILLS

- Teamwork and collaboration
- Strong verbal and written communication
- Time management and prioritization
- Adaptability and flexibility
- Problem-solving and critical thinking
- Decision-making under pressure
- Positive attitude and motivation
- Reliability and responsibility

LANGUAGES

- Arabic
- English.