

# SHAMIM UR REHMAN

## Senior Supply Chain, Logistics & Procurement Manager

Riyadh, Saudi Arabia | Pakistani | 0546875842 | [shamimchaudhry@live.com](mailto:shamimchaudhry@live.com)

LinkedIn: [linkedin.com/in/shamim-rehman-6bb1851a5](https://www.linkedin.com/in/shamim-rehman-6bb1851a5)

Operations and supply chain leader with 18+ years of experience across Saudi Arabia and Pakistan, covering logistics, freight forwarding, warehousing, procurement, customs coordination, supplier management, inventory control, and end-to-end distribution operations for UPS, DHL, McDonald's, Almarai, Americana, and Chawla Foods. Recognized for improving service continuity, reducing logistics costs, tightening operational controls, and leading cross-functional teams in fast-paced multinational environments.



## CORE STRENGTHS

• End-to-End Supply Chain Management	• Logistics Operations & Transportation	• Procurement & Strategic Sourcing
• Freight Forwarding: Air, Sea & Road	• Warehouse, Inventory & Distribution	• Customs Clearance Coordination
• Vendor, Carrier & Stakeholder Management	• Contract Negotiation & Cost Control	• KPI Tracking & Performance Improvement
• Budgeting, Forecasting & Resource Planning	• SOP Development & Process Optimization	• Team Leadership & Staff Development

## PROFESSIONAL EXPERIENCE

### Operations Manager | UPS | Riyadh, Saudi Arabia

*Jul 2023 - Dec 2025*

- Directed multi-region logistics and transportation operations to ensure reliable, compliant, and cost-conscious movement of goods.
- Coordinated with suppliers, carriers, and customers to improve shipment visibility, workflow efficiency, and service continuity.
- Implemented operational SOPs and controls that strengthened productivity, reduced process errors, and supported consistent execution.
- Monitored end-to-end shipment activity from booking through final delivery, ensuring documentation accuracy and regulatory compliance.
- Analyzed freight spend, supported commercial negotiations, and tracked KPIs to improve budget discipline and operating performance.
- Led, coached, and supervised logistics teams while driving continuous improvement and contingency response planning.

### Supply Chain Operations Manager | Chawla Foods Company | Pakistan

*Apr 2019 - May 2023*

- Managed day-to-day supply chain and business operations, aligning execution with weekly targets, budgets, and service requirements.
- Developed resource allocation plans and cost optimization measures to improve operational control and profitability.
- Resolved customer escalations, implemented corrective actions, and improved service quality across operational workflows.
- Expanded business relationships, supported growth initiatives, and represented the company at trade and industry events.
- Recruited, onboarded, and trained staff to strengthen continuity, productivity, and team performance.

### Warehouse Manager | Americana Food Company | Saudi Arabia

*Feb 2017 - Mar 2019*

- Planned procurement, inventory control, logistics, and distribution activities to support warehouse efficiency and service reliability.
- Maintained accurate product, contract, pricing, and invoicing records to strengthen operational control and reporting accuracy.
- Worked closely with suppliers and shipping lines to improve inbound coordination, reduce cost, and prepare warehouse capacity before arrivals.
- Managed inventory according to shelf-life, ordering-cycle, FIFO/FEFO, labeling, and storage-quality standards.
- Performed physical inventory checks against system records and supported disciplined warehouse governance.

### Logistics Manager (Inbound) | Almarai Food Company | Saudi Arabia

*Feb 2015 - Jan 2017*

- Managed inbound shipping budgets and logistics cost control for Saudi Arabia and Kuwait operations.
- Oversaw strategic planning and execution for inbound shipping, customs clearance, and documentation processes across multiple freight modes.
- Reduced freight lead times by improving master bill handling, consolidations, and delivery planning.

- Negotiated key freight and supplier contracts at competitive rates, achieving measurable cost savings and stronger service support.
- Tracked weekly logistics KPIs and removed process bottlenecks related to compliance and governmental procedures.

**Procurement Manager | McDonald's | Saudi Arabia**

*May 2011 - Jan 2015*

- Coordinated purchasing priorities with planning teams to support continuity of supply and operational demand.
- Generated purchase requisitions, managed approval workflows, and monitored shortages, backlogs, and supplier acknowledgments.
- Ensured procurement activities complied with contracts, agreements, and quality expectations.
- Rationalized the supplier base, visited stores across regions, and prepared management reports on purchasing and logistics activity.
- Reviewed and negotiated contracts with suppliers to secure competitive commercial terms.

**Import Supervisor | Namma Cargo (DHL) | Saudi Arabia**

*Oct 2007 - Apr 2011*

- Led import operations to support timely customs clearance, compliant documentation, and on-schedule delivery of inbound shipments.
- Coordinated with customs authorities, carriers, and clients to streamline inbound movement and service performance.
- Maintained accurate import records and supported freight management operations in a high-volume logistics environment.

**EDUCATION & CERTIFICATIONS**

<p><b>Education</b></p> <ul style="list-style-type: none"> <li>• Master of Business Administration (MBA) - Bahauddin Zakariya University, Multan, Pakistan</li> <li>• Bachelor of Commerce - Bahauddin Zakariya University, Multan, Pakistan</li> </ul>	<p><b>Certifications &amp; Additional Profile Details</b></p> <ul style="list-style-type: none"> <li>• Certified Procurement &amp; Contracts Management</li> <li>• Certified Supply Chain Professional</li> <li>• Hotel Management &amp; Ticketing Reservations</li> <li>• Current Location: Riyadh, Saudi Arabia</li> <li>• Nationality: Pakistani</li> </ul>
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**Positioning for Gulf recruiters:** senior management profile with combined strength in operations, supply chain, logistics, procurement, warehouse management, customs coordination, vendor management, and cost optimization across leading regional and multinational employers.