

Najwa Ibrahim Almasmli

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Saudi Arabia

CAREER OBJECTIVE

Cybersecurity Diploma graduate with hands-on training experience in technical support and information security. Possessing strong foundational knowledge in network security, threat management, and system protection. Seeking an entry-level Cybersecurity or IT Support role where I can apply my technical skills to protect systems, support secure operations, and contribute to organizational security, while continuously developing my expertise in the cybersecurity field.

EDUCATION

Jazan University

Diploma in Cybersecurity | June 2024

PROFESSIONAL EXPERIENCE

Jazan Municipality (Amanat Jazan Region)

Cybersecurity Intern (Technical Support) | Mar 2024 – May 2024

- Provided technical support for end-users, troubleshooting hardware and software issues
- Assisted in monitoring systems and identifying potential security threats
- Supported implementation of basic cybersecurity practices and policies
- Performed system updates, maintenance, and vulnerability checks
- Documented technical issues and reported security incidents
- Collaborated with IT team to ensure system performance and security compliance

COURSES & CERTIFICATES

- Cyber Security Bootcamp - Level 1 (CompTIA Linux+ , CompTIA Security+ , Ethical Hacking With Kali , Cyber Web Certified CWC , Cisco Certified Network Associate , CyberHack- Practical , ITIL 4 Foundation)
- Cyber Threat Management – Cisco Networking Academy
- Network Defense – Cisco Networking Academy
- Fundamentals of Artificial Intelligence – SDAIA Initiative
- Artificial Intelligence Concepts & Advanced Applications – SDAIA Initiative

SKILLS

• Technical Skills:

- Network Security & Threat Analysis
- Cybersecurity Fundamentals & Risk Awareness
- Vulnerability Assessment Basics
- Operating Systems (Windows, Linux)
- Networking Fundamentals (TCP/IP, DNS, Firewalls)
- Security Tools (Kali Linux – Basic Level)
- Technical Support & Troubleshooting
- Microsoft Office (Word, Excel, PowerPoint)

• Soft Skills:

- Strong Communication Skills
- Problem-Solving Ability
- Teamwork and Collaboration
- Time Management
- Attention to Detail
- Ability to Work Under Pressure
- Adaptability and Continuous Learning

LANGUAGE

- Arabic
- English